

	<b>Audience</b>	<b>Medium</b>	<b>Date</b>	<b>Complete</b>
<b>HOUSING &amp; REGENERATION STAFF</b>	Divisional Management Team	Report requesting approval of survey results	25.09.14	22.09.14
	Service Managers & Relevant Managers from other Service Areas	Presentation of results by MEL / identification of actions	20.10.14	
	Housing & Regeneration Staff & other Relevant Service Areas	Service Managers & other relevant Manager to present report to staff through their team brief following presentation by Mel Research	To be implemented by 31.10.14	
	Housing & Regeneration Staff	7 Core questions - results to be displayed on the notice board	To be implemented by 31.10.14	
<b>MEMBERS</b>	Portfolio Holders	Update report	20.10.14	
	Cabinet Briefing	Report	03.11.14	
	Councillors	Members update report	27.11.14	
<b>TENANTS</b>	TSG	Presentation of results by MEL Research	20.10.14	
	All Tenants	Article in the next edition of Home Front News – to be approved by DMT	14.12.14	
	All Tenants	Commentary & Findings Report to be added to Council website	10.11.14	
<b>CORPORATE</b>	Selective staff	To be incorporated into action plans	Following presentation & action planning	
	All Staff	A selection of results to be included in Gill/Kim Newsletter and an intranet page with info-graphics on	Following presentation	
	Press release	Press release to be done by PR	10.11.14	
	DSH	Report highlighting findings	08.10.14	08.10.14
<b>OTHER</b>	Housemark	Update Housemark with STAR results to benchmark our performance	10.10.14	10.10.14